



# 2008

## QUALITY HOST FAMILIES

### **Brisbane Homestay Terms & Conditions**

11/07

#### **Homestay**

Homestay includes a private, fully furnished bedroom, meals, access to telephone, television and laundry facilities

Placement fees should be sent at the same time as Homestay application

Placement fee is Non-Refundable

Minimum 28 nights

Change of host family during the first 4 weeks will incur a Relocation fee \$150.00

#### **Cancellations**

Homestay fees (not placement fees) are 100% refunded if written cancellation notice is received *more than* 14 days before the arrival date.

Homestay fees (not placement fees) are 75% refunded if written cancellation notice is received 14 days or less before the arrival date.

All fees are refunded if a student's visa application is denied. Written proof from the Australian Embassy or Consulate is required.

#### **Leaving Homestay**

During the first week of Homestay, students are required to give written notice\* to move out or extend.

After first week of Homestay, the student is required to give written notice\* four weeks in advance to move out. If no written notice is given, QHF will assume that the student will move out at the end of the first four weeks or the booked period.

\* Quality Host Families Australia will provide a Notice to Vacate Form



## **Extending Homestay**

During the first week of Homestay, students are required to give written notice\* to extend their Homestay. If no written notice is given, QHF will assume that the student will move out at the end of the first four weeks or the original booked period.

Extension of the original placement period is subject to the availability of the host family, if the host family is not available, the student will have to pay a Relocation fee of \$150.00. After the first month of Homestay: students are to pay Homestay fees directly to Quality Host Families

## **Condition**

No airport transfer refund applies if a student cannot locate the driver. The student must call our emergency number not your host family & follow our instruction. We will contact the driver and make sure that the student and driver link up. Students that make their own way to host family home without calling the emergency number & following our instructions forfeit the transfer fee.

The first four weeks of Homestay funds are not negotiable.

Homestay fee must be paid 4 weeks in advance

Change of host family after the initial 4 week booking period will incur a Relocation Fee of \$150.00.

## **CANCELLATION POLICY**

Placement fee - non refundable

More than two weeks notice – refund applies to accommodation & airport transfer

Two weeks or less prior to arrival – one weeks Homestay monies is retained for host family, airport transfer are refundable

Signing the student profile/application form acknowledges you have read and understood these terms and conditions.

## **AGREEMENT**

**All information given on this application is correct.**

**I accept Quality Host Families terms and conditions,**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_